

Kolmvision – Terms of Service

1. Introduction

Kolmvision OÜ (“Kolmvision,” “we,” “our,” or “us”) is an AI technology company registered in Estonia. These Terms of Service (“Terms”) govern your use of Kolmvision’s websites, services, and products (collectively, the “Services”), including but not limited to “**eatat**” and future AI-powered solutions.

By using our Services, you agree to these Terms. If you do not agree, you must not use our Services.

2. Scope of Services

- Kolmvision develops and operates AI-powered products across multiple industries (food, fintech, energy, sustainability, etc.).
- Each product may have **additional rules or annexes**.
- In case of conflict, **product-specific annexes prevail**.

3. Eligibility

- You must be at least 18 years old to use Kolmvision Services.
- By registering, you confirm the information you provide is accurate.

4. Accounts

- Some Services require account creation.
- You are responsible for keeping login credentials secure.
- Kolmvision may suspend or terminate accounts for violations.

5. Intellectual Property

- All trademarks, logos, and content of Kolmvision and its products (“eatat” etc.) are our exclusive property.
- You may not use Kolmvision’s brands without written consent.

6. User Content

- You retain ownership of content you submit (reviews, feedback, data).
- By submitting content, you grant Kolmvision a worldwide, royalty-free license to use and display it in connection with the Services.

7. Acceptable Use

You may not:

- Misuse Services for illegal purposes.
- Copy, scrape, or reverse-engineer our platforms.
- Upload malware or harmful code.
- Use Kolmvision or product branding without consent.

8. Third-Party Services

- Some Services rely on third parties (e.g., payment providers, restaurants in “eatat”).
- Kolmvision is not responsible for third-party accuracy, performance, or practices.

9. Liability & Disclaimers

- Services are provided “as is” and “as available.”
- Kolmvision does not guarantee uninterrupted or error-free access.
- **Limitation of Liability:** To the fullest extent permitted, Kolmvision’s liability is capped at €100 or the total fees paid in the last 12 months, whichever is higher.

10. Product-Specific Annexes

The following annexes apply to individual Kolmvision products:

- **Annex A – “eatat” Terms**

11. Termination

Kolmvision may suspend or terminate accounts or Services at its discretion, including for breaches of these Terms.

12. Governing Law

These Terms are governed by Estonian and EU law. Disputes will be resolved in Tallinn, Estonia.

13. Changes to Terms

We may update these Terms periodically. Updates will be posted at kolmvision.com/legal.

Annex A – “eatat” Terms

This Annex supplements Kolmvision’s Terms of Service and applies specifically to “eatat”, Kolmvision’s AI-powered restaurant booking platform.

Note: on AI Features (Dini): Dini is an integrated AI-powered feature of the “eatat” platform. All terms, responsibilities, and disclaimers applicable to “eatat” under this Annex also apply to the use of Dini.

A1. Our Role

- “eatat” connects diners (“Users”) with restaurants (“Providers”).
- Kolmvision does not own or operate restaurants.
- Responsibility for food quality, service, and compliance rests with Providers.

A2. Bookings & Payments

- Reservations are subject to Provider confirmation.
- Cancellations and refunds are determined by Providers.
- Payments may be processed through third-party payment providers.
- “eatat” may charge service fees, disclosed prior to booking.

A3. Provider Responsibilities

Providers using “eatat” must:

- Hold valid business and food safety licenses.
- Maintain public liability insurance.
- Provide accurate menus, prices, and availability.

A4. Liability (Specific to “eatat”)

- “eatat” is not responsible for food safety, dietary issues, or Provider performance.
- Kolmvision does not mediate disputes between Users and Providers.
- Liability remains limited under Section 9 of Kolmvision’s Master Terms.

A5. Reference to Full Terms & Policies

The **full Terms & Conditions** and **Privacy Policy** specific to “eatat” are available at:

“eatat”.com/legal

These documents form an integral part of this Annex and take precedence in case of conflict.